

# New tools for you and your clients

We're driven to provide quality content that helps make it easier to do business with your clients and Athene. We're excited to announce the addition of two new resources that can enhance client interactions:

## For your clients:

**New Beneficiary Basics FAQ (53241)**: Designed to help contract owners understand the importance of assigning beneficiaries to prepare for their future legacy. This FAQ also includes important information on Athene's process, which request forms to use, and when.

### For you:

**New Power of Attorney Guide (53242)**: Designed to help financial professionals identify the right situation to initiate a client conversation about the need for Power of Attorneys.

Not an Athene Connect user? Sign up today!

For tips on making the most of your Connect experience, download our <a href="https://example.com/Athene Connect Guide (23034)">Athene Connect Guide (23034)</a> which includes step-by-step <a href="https://example.com/video/video/tutorials">video/tutorials</a>.

## Stay alert with Athene's Financial Crime Programs

Our goal is to provide valuable information on an ongoing basis that can help in your efforts to prevent, detect and combat financial crime. These resources can help you understand your obligations.

#### **Anti-Fraud:**

Account takeover fraud is a type of identity theft where a third party gains access to unique details of a victim. Fraudsters do this to obtain products and services using the victim's existing accounts, including annuities. <a href="Learn more">Learn more</a> about the damage this type of fraud can cause for you or your clients.

## **Anti-Money Laundering (AML):**

As part of the Know Your Customer (KYC) program, our Compliance team verifies information related to the applicant(s) during large case reviews (\$2M+ aggregate premium). <u>Discover useful tips</u> to help you understand and speed up the process for this type of sale.

**We're here to help!** If you suspect a financial crime, please contact us for assistance:

- Call 888-266-8489 or
- Send the <u>Request for Compliance Review Form (16751)</u> to Athene at <u>AMLFraudReferral@Athene.com</u>

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